REAL WORLD TESTING PLAN – GLENNIS SOLUTIONS

GENERAL INFORMATION

Plan Report ID Number	20231030gle
Developer Name	Glennis Solutions
Product Name(s)	Glennis Care
Version Number(s)	2
Certified Health IT Product List (CHPL) ID(s)	15.05.05.3111.GLES.01.00.0.220520
Developer Real World Testing Plan Page URL	https://www.glennissolutions.com/onc_testing_plan
Criteria being Tested	170.315(b)(10) – Electronic Health Information Export

JUSTIFICATION FOR REAL WORLD TESTING APPROACH

We will conduct 2 tests during 2024 to verify Glennis Care meets the criteria on 170.315(b)(10). One test will encompass testing a single export of EHI; a second test will encompass testing EHI for all individuals. Within each test, we will ensure that the exports are available to only a provisioned user and available on demand when the user wants. In addition, we will verify the data within the export matches the data in our system, and that the data is in a machine readable format.

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

Standard (and version)	n/a
Updated certification criteria and associated product	n/a
Health IT Module CHPL ID	15.05.05.3111.GLES.01.00.0.220520
Method used for standard update	n/a
Date of ONC ACB notification	n/a
Date of customer notification (SVAP only)	n/a
Conformance measure	n/a
USCDI updated certification criteria (and USCDI version)	n/a

MEASURES USED IN OVERALL APPROACH

Description of Measurement/Metric

Measurement/Metric	Description
Authorized user can export single EHI within 1 minute of request	A user with access to pull the EHI report will select the EHI report icon and retrieve the report within 1 minute. The format of the report includes all expected EHI. The EHI in the report matches the information in our database, and the export is in a machine readable format.
Authorized user can export EHI for entire population within 1 minute of request	A user with access to pull the EHI report will select the EHI report icon and retrieve the report within 1 minute. The format of the report includes all expected EHI. The EHI in the report matches the information in our database, and the export is in a machine readable format.

Associated Certification Criteria

Measurement/Metric	Associated Certification Criteria	Relied Upon Software (if applicable)
Authorized user can export single EHI within 1 minute of request	170.315(b)(10)(i)(A); 170.315(b)(10)(i)(B); 170.315(b)(10)(i)(C); 170.315(b)(10)(i)(D); 170.315(b)(10)(i)(E);	n/a
Authorized user can export EHI for entire population within 1 minute of request	170.315(b)(10)(i)(A); 170.315(b)(10)(i)(B); 170.315(b)(10)(i)(C); 170.315(b)(10)(i)(D); 170.315(b)(10)(i)(E); 170.315(b)(10)(ii)	n/a

Justification for Selected Measurement/Metric

Measurement/Metric	Justification
Authorized user can export single EHI within 1 minute of request	Allows Glennis care to meet all criteria related to 170.315(b)1(10)(i).
Authorized user can export EHI for entire population within 1 minute of request	Allows Glennis care to meet all criteria related to 170.315(b)1(10)(i) and 170.315(b)(10)(ii)

Care Setting(s)

Care Setting	Justification
Senior Living Community	Allows users to access EHI for residents in a Senior Living Community setting.

Expected Outcomes

Measurement/Metric	Expected Outcomes
Authorized user can export single EHI within 1 minute of request	A user who has credentials to access the report can access the report; User can access the report for one individual; User receives the report within 1 minute of requesting it; User receives report in electronic format with an accessible hyperlink. File format is machine readable.
Authorized user can export EHI for entire population within 1 minute of request	A user who has credentials to access the report can access the report; User can access the report for all individuals; User receives the report within 1 minute of requesting it; User receives report in electronic format with an accessible hyperlink. File format is machine readable.

SCHEDULE OF KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Testing of Authorized user can export single EHI within 1 minute of request is complete	Senior Living Community	October 2024
Testing of Authorized user can export EHI for entire population within 1 minute of request	Senior Living Community	October 2024
Submission of results to SLI	Senior Living Community	December 2024

ATTESTATION

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

Authorized Representative Name	Heidi Klausen
Authorized Representative Email	Heidi.Klausen@glennissolutions.com
Authorized Representative Phone	614.226.2477
Authorized Representative Signature	Heidi Klausen
Date	10/23/2023

---

i